



MARY CENTRE

ANNUAL GENERAL MEETING

June 22, 2023



Annual General Meeting

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ANNUAL REPORT

ANNUAL GENERAL MEETING JUNE 22 2023

It is with extreme pleasure we welcome everyone to our first in-person Annual General Meeting since 2019.

We all recognize the personal challenges and, in some cases, tragedies that everyone experienced because of the worldwide Covid -19 pandemic. A great number of people in Ontario lost someone close to them because of Covid-19 and our prayers and well wishes are sent with everyone.

During the past year we continued to adapt and evolve to a constantly changing environment. Although many of the community restrictions were removed in our congregate locations, we continues to actively screen all employees, people we supported, their families and guests. Employees continued with Rapid Antigen testing three (3) times per week and mask wearing. We fully recognized the importance of keeping each person we supported and our colleagues as healthy and safe as we could during this period. Mary Centre also started to slowly re-open services to our community and our employees were excited to be able to re-connect, in-person, with people and to cautiously have folks become active in their communities. Recently, we were able to cease the Rapid Antigen Testing and many of the former screening expectations. Our employees continue to wear masks when in close contact with the people we support.

However, we remain cautious as we understand Covid-19 continues to be present in our lives and can still cause significant illness to certain “at-risk” populations, such as the people we have the privilege to support.

We express our appreciation to all our employees who have done an excellent job in following all Ministry of Health (MOH) and Ministry of Children, Community and Social Services (MCCSS) directives and guidelines. In addition, to the people we support, their families, guests and service industry people we appreciated your cooperation and patience as we moved through this year and the ever-changing environment.

We would also like to acknowledge the support we received from our funders during this past year. Both MCCSS and Catholic Charities remained supportive of Mary Centre during this past year. Both Funders ensured that we received full funding as all our services became accessible to people again. MCCSS continued to provide much-needed Personal Protective Equipment and made it very clear, as did Catholic Charities, that if there was anything they could do to assist us in this journey to please let them know. That support was greatly appreciated.



Our internal Occupational Health and Safety Committee was also very diligent in their work, and we appreciated their oversight in all our health-related matters.

Two (2) Team Leads and Community Direct Support, the Co-ordinators and Directors all participated in a training program, Creating a Learning Organization, that will assist the agency in developing a “learning environment”,. As a result, the Performance Evaluation tool and Job Descriptions will be entwined to assist our employees in their professional growth, which will be of benefit to the people we support.

As people are likely aware ShareLife is the main funder of Catholic Charites and as we have in past years, we have attended masses to ensure people understood the benefits of donating to ShareLife. Recently, Denise Tremblett, Director of Services Toronto and Don Walker, Executive Director, attended a ShareLife event and Don had the pleasure to be the guest speaker. Afterwards they both had an introduction to the new Archbishop of the Archdiocese of Toronto Archbishop Francis Leo and the new Executive Director of Catholic Charites; Dr. Agnes Thomas and we were appreciative of the opportunity provided by ShareLife Executive Director Arthur Peters.

This past year was a continued period time of growth for Mary Centre. We have been very fortunate to have been approached to provide Supported Independent Living support for additional people in Toronto and we look forward to that opportunity.

In addition, we became partners with the Cultural Education Centre of the Minime Sisters of the Passion in Vaughan, who is represented by their Executive Director Ivana Parrilla. The Cultural Education Centre is a non-profit organization that has a lease on a parcel of land in Vaughan and they were looking for a partner to become involved with the site. We will be doing a brief overview of this Project during the Annual General Meeting.

Heading into 2023 we also concluded our Strategic Planning process with Barnes Management and express our gratitude for their efforts. As a result, three (3) primary domains were identified and will form our focus for the upcoming period. The domains include the following:
Opportunities Find Us- How will Mary Centre attract positive attention and assess opportunities for expansion. The second domain is entitled Building a Good Life Requires Great Teams – how is Mary Centre the right fit for a career in developmental services and the final domain is Getting Ready for the Journey – How can Mary Centre be best prepared for the MCCSS transformational focus within Journey To Belonging.

There is much work to be done within each domain and that will start to be rolled out very soon. As you will note there was a reference to our tag line “Building a Good Life” we have seen some references to wording that is very close to our tag line. Therefore, in the interest of protecting Mary Centre we have filed to have our logo and tag line trademarked.



This past year found us in the wonderful position of being a recipient of a very significant contribution from The Rotary Club of Toronto. The hard-working volunteers who are members of the Rotary Club humbled us by providing us with \$50,000.00 that assisted us in purchasing a brand-new accessible vehicle for our Toronto services. This vehicle will make it much easier for us to transport the people we support to various appointments and/or community events or trips, which assists people in being an active community member. We would like to extend our appreciation to their President Jayson Phelps, Carol Hutchinson, Executive Director, and all other committee members who supported this thoughtful contribution to the people supported within Mary Centre.

During this past year the Board of Directors has started a hybrid approach to the monthly meetings, and it seems to be working well. Each member of the Board of Directors is very committed to Mary Centre and their volunteer time, support and guidance is greatly appreciated. The Board of Directors is looking forward to their contributions towards both the Strategic Plan and the Vaughan Project. We welcome the newest member Christina Mah Darcy who will be introduced during another portion of the AGM.

In closing, a note of acknowledgement and gratitude is sent to all employees and volunteers at Mary Centre. Your efforts, as noted earlier, to keep the people we have the privilege to support, their families and your colleagues healthy is to be commended. Further, the continued focus to ensure the people we support continue to "Built a Good Life" and to assist them in their life journey is respected.

John Fisher

President – Board of Directors

Don Walker

Executive Director



TORONTO AND YORK PROGRAMS AND SERVICES

Community Group Living

Over the past year the people supported in the three (3) Community Group Living sites in Toronto have been participating in social and recreational programs and their faith communities. The Direct Support Professionals have made a great connection with the Birchmount Bluffs Neighbourhood Community Centre and the people we support attend programs three (3) times a week at the centre. The first program created was called Creative Movement, now it has expanded to include Day Time Yoga, Song and Dance and We're Jamming. This connection with Birchmount Neighbourhood Community Centre has kept everyone active and young. One (1) person went to Niagara Falls for a three (3) day holiday, and one (1) person spent three (3) months in California visiting with family. While in California, he achieved his goal of attending a hockey game to see his favourite team, the San Jose Sharks. He also went to baseball games and participated in family BBQ parties.

Throughout the year many of the people supported attended and took part in lots of community events and activities such as Cirque du Soleil, Bryan Adams – So Happy It Hurts Tour, Medieval Times Dinner and Tournament, Coca-Cola Coliseum at the CNE grounds, Pig Tales farms, and sporting events. A few people attended a Toronto Marlies game, where they got seats behind the penalty box and a puck to take home as a souvenir. The Music Therapist returned in person at each location once a week. The people supported love music and thoroughly enjoy her visits. One (1) person goes to Wahlburgers in Downtown Toronto once a month in hopes of seeing Mark Wahlberg. She has also met a few new friends there.

Another person supported who always had difficulty leaving the home, is now going out into the community, and engaging in activities at Variety Village and Birchmount Community Centre. The Direct Support Professional who works with him one on one has taken a lot of small steps each day with him and it has really paid off. Now he is asking where he is going the next day. His family is very happy with the progress they are seeing in their brother.

One (1) person's health and mobility are declining and now requires the use of assistive devices such as a wheelchair, hospital bed, ceiling lift transfers and a commode chair for safety. The person remains in great spirits and is still active in the community, especially anything involving music and dance.

We were very fortunate to receive donations which went towards the purchase of a new wheelchair accessible van in Toronto. We were able to participate in the St. Patrick's Day Parade on March 19, 2023, and show off the van. It is being used to transport people to medical appointments, community programs, and sometimes just a relaxing drive in the country. We were able to replace a countertop, backyard stairs and railing and the side door deck and stairs at Leyton.



The Stouffville home is now supporting six (6) young adults in the program. The final two (2) people transitioned into the home extremely well and have become well connected to their community. Two (2) people attended High School in the past year. One (1) person graduated from High School in June 2023 and will now be participating in Inclusion and Change Day Program three (3) times a week. The people supported at Stouffville have a great deal of energy and are very active. They thoroughly enjoy the outdoors and take advantage of the beautiful hiking trails and parks in the local area. They have enjoyed going to the Toronto Zoo, Sky Zone Trampoline Park and a Butterflies and Bloom Conservatory run by Monks. Three (3) people supported continue to attend Sky Zone twice a week. Two (2) people supported have been attending Bocce Ball through the Special Olympics Foundation, and drop-in leisure swimming at the Magna Centre every weekend. One (1) person continues to attend Full Access Network Day Program full time. One (1) person attended their first overnight camp experience through Autism Ontario and loved it. One (1) person supported was able to reconnect with their childhood best friend with the support of the Direct Support Professionals who help schedule their visits. Three (3) people supported were able to participate in day trips to Niagara Falls which they greatly enjoyed. Everyone supported continued with their academic and sensory programming in house which is individualized to meet their specific needs and expand on their personal growth.

Each person supported has created goals that they want to achieve, and they have worked on accomplishing these goals over the past year. These goals included life skills building, community inclusion, and finding programs and activities that are meaningful to them. They all participate in their own way to the home environment by taking on chores within their abilities. Mary Centre is fortunate to have several employees in our congregate living settings celebrating milestones in years of service. One (1) employee celebrated fifteen (15) years and three (2) employees celebrating five (5) years of service. These are great achievements.

Supported Independent Living Programs (SIL)

The nine (9) people supported at Our Lady of Victory Place have fully resumed their daily lives with normalcy and familiarity and are attending their work, programs, and activities with excitement. Daily the Direct Support Professionals assist supported people to develop money management skills, home maintenance skills, food preparation, personal care, and healthy living skills. The Direct Support Professionals continue to empower the people supported to give them a sense of confidence and purpose in life. One (1) person has secured a permanent position working at Centennial Infant and Child Centre and has become a much appreciated and respected staff member. This person continues to be a dedicated volunteer and advocate with ARCH, and still makes himself available to attend his Literacy Class to enhance his skills to better himself.

Gaining and maintaining stable employment for this person was a goal identified at his Individual Support Plan (ISP) meeting, and this positive outcome and achievement really added to him "building a good life". One (1) person continues to be a valued member of Famous People Players and works tirelessly at the dinner and blacklight theatre shows. Two (2) people



are long-standing participants of the Centre for Opportunities, Respect and Empowerment (CORE) Toronto program and continue to be given the opportunity to learn much needed and useful hands-on life skills. Four (4) people continue to participate and derive quality of life fulfillment in their social, instructional, and recreational programs at York West Active Living Centre, DreamWorks, and The Salvation Army Booth Supportive Services. One (1) person has recently completed the Homecare Connect Training Program and Work Placement and is currently seeking employment in this field of home care. While this person was on placement, they were getting paid wages. This also added to the quality of living a good life, as well as a specified goal at their Individual Support Plan (ISP). Lastly, one (1) person continues to make the most of his senior years by managing his health, enjoying what he wants and chooses to do, and chronicling and memorializing his childhood memories and past experiences.

The three (3) gentlemen supported in East York are doing well. They attend Woodgreen Community Centre's recreation and leisure programs and their Health and Wellness programs. As they age, the long-term goal is to find an alternative housing option, preferably a ground floor apartment in the same geographical area. The family completed some upgrades to the home; however, maintaining the home is becoming more challenging. Mary Centre has requested a three (3) bedroom unit in a new complex which is being built in Victoria Park Avenue and Danforth Avenue area which would be an ideal area to support the gentlemen.

At our Monte Kwinter and Tippet location, we were able to obtain funding to support another person in their own apartment. There are now four (4) people supported by a Community Direct Support Professional. All four (4) people are doing well and are working on upgrading their education so that they can obtain jobs in their career of choice. One (1) individual is close to achieving one (1) of her goals to get her Personal Support Worker Certificate. She hopes to graduate from a private college at the end of June 2023.

This year we have an employee who is celebrating thirty (30) years working with Mary Centre. This is a great accomplishment.

Community Connections and Day Program

Community Connections are going well. At present we are supporting five (5) people. The Community Direct Support Professional is helping them all to find meaningful activities in their neighbourhoods. They go to Community Centres, libraries, sporting events and seniors' clubs. In the Day Program we have five (5) people who attend on a regular basis. People participate in social and recreational activities. Over the summer they will be venturing back out into the community again.



St. Bernard's Respite Program

One (1) person who was supported in the Respite program was able to successfully transition into her own independent apartment. One (1) person was successfully transitioned into her forever home with another Developmental Service Agency. We were able to successfully hire two (2) new full-time employees in the past year. We presently have three (3) people who are using the respite beds frequently. We continue to review referrals and hoping to increase the use of the program.

Intervenor Program

The person supported in the Intervenor Program was able to maintain and attend all her programs over the past year. She goes swimming at the YMCA and utilizes the therapy pool. She has a yearly event calendar that lists all her faith/cultural events she will attend throughout the year. She also has a membership to Variety Village where she exercised with the support of an Intervenor Direct Support Professional. Her days are very active.

Faith Outreach Program

During the past year, people continue to be supported in their faith communities. We participated in five (5) ShareLife presentations between March 2023 and June 2023.

Agency Intake

From July 1, 2022, to June 9, 2023, the Intake Coordinator received a total of one hundred and one (101) inquiries about Mary Centre Services. The breakdown of inquiries was:

Day Programs Peel:	Ten (10) inquiries
In Home Respite Peel:	Seven (7) inquiries
Supported Independent Living Toronto	Three (3) inquiries
Day Program Toronto:	Eleven (11) inquiries
Out of Home Respite (St. Bernard's):	Forty-four (44) inquiries
Residential Group Living	Two (2) inquiries
Supported Independent Living Peel	Three (3) inquiries
Request for Mary Centre to be the Transfer Payment Agency for Passport Funds	Four (4) inquiries.
Elder Connection	Three (3) inquiries
Adult Connections	Three (3) inquiries.
Other:	Eleven (11) inquiries



A handwritten signature in cursive script, which appears to read "Denise Tremblett".

Denise Tremblett
Director of Services – Toronto and York



PEEL PROGRAMS AND SERVICES

Community Group Living

Over the past year, the people supported in our three (3) Community Group Living sites have welcomed the easing of COVID-19 restrictions, and a return to social and recreational activities and programs. In August 2022, the people we support had the opportunity to attend the Canadian National Exhibition (CNE) with free passes provided by The Ministry of Children, Community and Social Services. Other day trips included Black Creek Pioneer Village, local beaches, conservation parks and farms.

Three (3) people had requested to paint their bedrooms and proudly chose their favourite colours for their respective spaces. Aberdeen Home also received a fresh coat of paint throughout the main floor.

Parkside Home is preparing their backyard garden for another successful year of growing herbs and vegetables. The people supported at Parkside take turns watering the plants, and ensuring they are cared for with the support of the Direct Support Professionals. Everyone at Parkside enjoys eating meals prepared with their fresh produce and sharing what they have grown with Aberdeen and Greenbriar homes.

Two (2) people have returned to their Day Program at Christian Horizons and are enjoying reconnecting with their peers. Two (2) people have joined the Peel Association for Handicapped Adults (PAHA), a social group for adults with physical and developmental disabilities. They look forward to attending weekly to socialize with their friends, play bingo, participate in activities, and attend special outings such as Famous People Players. One (1) person attended a social skills group to increase their skills about initiating and engaging in conversations, facilitating friendships, and choosing appropriate friends. Eight (8) people attend a Drop in Dance hosted by the City of Brampton on a weekly basis. Two (2) people attend swimming at the local recreation centre weekly. Two (2) people remain engaged in their Special Olympics bowling team. Two (2) People remain committed to their faith and attend Catholic mass on a weekly basis and have held various volunteer positions within the Church.

The Direct Support Professionals have been supporting one (1) person to introduce a visual schedule and timer to assist them in creating a fulsome day and transition between activities. The schedule and timer work to help the person reduce their anxiety by anticipating what will happen next in their day.

The people we support have had the opportunity to reconnect with their family and friends in person. For many, it was the first time they have seen their family in over two (2) years! Three (3) people continue to have regular overnight visits with their family.

The Direct Support Professionals have been working diligently to support people as their needs change due to aging. Assistive devices such as walkers, canes, grab bars, and commode chairs



have been introduced, where needed, to ensure the safety and mobility of the people we support. Two (2) people have been receiving regular in-home physiotherapy to assist with their range of motion and strength. One (1) person has been experiencing a cognitive decline; however, they do not qualify for external programs due to the minimum age requirements. Their Primary Direct Support Professional continues to advocate for them to access programs with the support of the Program Coordinator.

Supported Independent Living (SIL)

In July 2022, one (1) person transitioned from St. Bernard's Respite Program to their Supported Independent Living apartment. This person has adjusted well to living independently and has become engaged in their community. They have begun attending Catholic Mass on a regular basis and participating in activities at the nearby recreation centre. They are working closely with their Direct Support Professional to enhance their budgeting skills, prepare meals, and manage their health.

The eleven (11) supported people have been engaged in working on the goals they set in their Individual Support Plans (ISP). Some of these goals include obtaining employment or volunteer opportunities, learning new healthy recipes, and studying for their G1 driver's license, to name a few. Three (3) people remain dedicated to their jobs at City of Brampton Recreation Department, Fortinos, and Dollarama.

One (1) person attends a Day Program at Meta Centre four (4) times per week and has made many friends and social connections at the program. One (1) person continues to participate in Special Olympics Swimming. One (1) person took a family vacation to Dominican Republic, and one (1) person had the opportunity to visit their brother in British Columbia.

This past year, one (1) supported person presented with a mental health crisis. With support from the Director of Services and their Direct Support Professional, this person is now well connected to appropriate mental health services and is receiving additional mental health support to augment Mary Centre's support. Their mental health is improving daily, and they remain committed to improving their wellbeing.

Community Connections and Peel Day Program

Community Connections continued to offer support in a virtual capacity until August 2022, when the decision was made to resume in person support. The people supported in Community Connections were eager to reconnect with their Direct Support Professional in person and begin setting goals for their support. Some of these goals include securing employment or volunteer opportunities, joining recreational activities, transit skills training, and increasing numeracy and literacy skills.



With the assistance of their Direct Support Professionals, supported people secured volunteer opportunities, rejoined local recreation centres or the gym to participate in exercise classes to maintain their health, and learned skills needed to safely access the transit system.

In October 2022, two (2) people began attending shuffleboard on a weekly basis at the Flower City Senior Centre. They connected with a fellow community member at shuffleboard and have enjoyed getting together on a regular basis for some friendly competition. Since October, the group has grown and there are now seven (7) people meeting up each week to play. Following their game, they enjoy eating lunch and having coffee with each other.

The Day Program is facilitated Monday through Friday from 9:00am-3:00pm. People have the choice to attend as many days as they would like, with four (4) to six (6) people attending on any given day. The Day Program participants are engaged in various activities that focus on improving social skills, literacy and numeracy skills, exercising, and preparing simple recipes.

The group celebrates all major holidays such as Christmas and Easter with themed parties, crafts, and treats. The Day Program participants have had the opportunity to attend various community outings such as the local art museum, pottery painting classes, bowling, the mall, and the library. The group collaborates to provide input on activities and outings they want to participate in each month.

Marianne Vico

Marianne Vico
Director of Services – Peel



YEARS OF SERVICE RECOGNITION

5 Years

Christie White

Christie began at Mary Centre as a Part Time Direct Support Professional in one of our Community Group Living settings. Throughout the years, Christie had the opportunity to hold part-time positions within all three (3) Group Living settings in Brampton. In 2021, Christie became the successful incumbent to fill a Full Time Direct Support Professional position in one Community Group Living setting. Christie strives to ensure the people we support remain stimulated and engaged, by trying new activities and visiting new places. Christie is always willing to lend a hand and will consistently go above and beyond to meet the needs of the people we support. Thank you, Christie, for five (5) years of service!

Chinedu (Joy) Akanni

Joy began working as a Part Time Direct Support Professional at our Greenbriar home. When the opportunity to apply for a Full Time Direct Support Professional role became available, Joy was the successful candidate. Joy has built a lasting connection with the people she supports, and they are always looking forward to seeing her. Joy is committed to her role and is constantly looking for ways to increase her knowledge. Joy ensures the people she supports have access to various community activities and programs, to live a fulsome life. Thank you, Joy, for five (5) years of service!

Charmaine Palmer

Charmaine began working at Mary Centre in June 2018 as a Part Time Direct Support Professional. Since joining Mary Centre, she has worked at three (3) Community Group Living sites in Scarborough. She encourages and promotes the independence of all people supported and she is well liked by all. She is a great advocate for people with developmental disabilities and over the years has help people identify opportunities for community involvement and inclusion. Over the past year she has being working the overnights on the weekends ensuring that the program is safe and well maintained during the nights. She contributes as part of a team and has a respectful relationship with her coworkers. Congratulations on your five (5) years with Mary Centre.

Collen Dew

Collen began her career at Mary Centre in March 2018 as the Full Time Overnight Awake Direct Support Professional at St. Bernard's Out of Home Respite Program. She has worked in this



position since her date of hire. During this time Collen has demonstrated adaptability, reliability and commitment to the people who come to St. Bernards. Collen encourages and promotes the independence of people's routines and provides support and guidance to help them complete their morning routines. She shows a genuine concern for the people at St. Bernards. Collen is very conscious of the safety issues thought-out the night and will perform several safety checks to ensure the safety of the men and women she is supporting. Collen is well respected by her coworkers and is always willing to share her knowledge and skills with her team. Congratulations on your five (5) years with Mary Centre.

Kristyn Germaine

Kristyn has been with Mary Centre for the past five years, working her way up from Part Time Direct Support Professional to Full Time Direct Support Professional and now to her current position of Team Lead. Kristyn has worked at all three (3) Scarborough homes and made the transition to the Stouffville home in September 2021. Kristyn was eager to take on this new challenge of working with individuals diagnosed with autism spectrum disorder. Kristyn has expanded her knowledge of autism spectrum disorder and has effectively implemented this training into her work with those she supports as well as supporting the staff team in their ability to effectively support those living in the Stouffville home. Over the past five years Kristyn has shown tremendous growth in her knowledge of those she supports, her ability to develop and maintain positive and trusting relationships with those she supports and the staff team. Kristyn is extremely dedicated to her position with Mary Centre, and we look forward to continuing to support her growth and advancement within Mary Centre. Congratulations on your five (5) years with Mary Centre.

10 Years

George Dawkins

George Dawkins started working Part-Time at Mary Centre in 2012 at St. Bernard's Respite Residence. In 2014, he became a Full-time Direct Support Professional at Greenbriar in Peel Region. In 2015, George made a vertical move and was hired as a Full-time Direct Support Professional at the Supported Independent Living Program at Our Lady of Victory. In 2020, George was hired as the Faith Outreach Program Coordinator and his role grew to include the Supported Independent Living Programs in Toronto, Intervenor Program and the Agency Intake. Periodically, George has been assigned as needed to oversee the Respite and Day Program at St. Bernard's Residence. It is George's willing spirit to do whatever is asked of him and his ability to adapt and involve himself in any program or environment that makes him such a valuable member of our team at Mary Centre. George's work ethic and passion for what he does is exemplary and unparalleled. His sincere kindness, his ability to relate, his vast knowledge, and his cool and calm demeanor is what draws and connects him to the people he supports, and to the



Direct Support Professionals to whom he provides leadership, direction, and support. George's ten (10) years of service, commitment, dedication, hard work, and unwavering loyalty to Mary Centre is deeply appreciated and we are thankful to have him in our corner! Congratulations on your ten (10) years with Mary Centre.

15 Years

Sharon Blake

Sharon began working at Mary Centre as a Part Time Direct Support Professional at our St. Bernard's Respite Program. When the opportunity to apply for a Full Time Direct Support Professional role became available, Sharon was the successful applicant, and began working the overnight awake and afternoon shifts. Sharon remained dedicated to St. Bernard's Respite Program for fourteen (14) years. When the opportunity arose for a new Full Time Direct Support Professional role in the Supported Independent Living Program, Sharon felt it was a natural fit to transition into this role. Sharon assisted an existing supported person move into their new apartment. Sharon is passionate about her work and remains dedicated to the people she supports. Sharon is caring and compassionate and works hard to build the independence of the people she supports. Thank you, Sharon, for your fifteen (15) years of service!

Eloise Mars

Eloise started working with Mary Centre June 14, 2008 as a Part Time Director Support Professional at Whitecap. Over the years she has also worked at other Community Group Living sites. She is liked by the people she supports, and she spends time with them in the community. She is a calm, patient, and empathic employee. Eloise is caring and understanding with a positive attitude toward her work. Eloise has not waived in her commitment to the people she supports and to Mary Centre. She is a great advocate and an excellent team player. She currently works out of the Redcastle location. Congratulations on your fifteen (15) years with Mary Centre.

20 Years

David Quattrociocchi

Throughout his career at Mary Centre, David has held both Full time and Part Time Direct Support Professional Roles within various programs. Currently, David is a Part Time Direct Support Professional at our Parkside home, working three (3) overnight awake shifts per week. David made the transition from our in-home respite program to Parkside during the COVID-19 pandemic. David has been a welcomed member to the Parkside Team. David is always willing to take on extra tasks and go above and beyond to meet the needs of the people we support. David has built a strong rapport with the people at Parkside, and his fellow colleagues. David works hard to ensure the transition between overnight and morning shifts flows smoothly, and the



people we support are ready to start their day. Thank you, David, for twenty (20) years of service!

Denise Murdock

As a Part Time Direct Support Professional, Denise would split her shifts between both Aberdeen and Greenbriar homes. Currently, Denise is working solely at Aberdeen home, doing three (3) overnight awake shifts per week. Denise brings a friendly and positive energy to Aberdeen and is a respected and valued team member. Denise has built long lasting relationships with the people she supports at Aberdeen. Denise is dedicated to her role and ensures all tasks are completed to the highest standard. Thank you, Denise, for twenty (20) years of service!

Nessa Wright

Nessa is a Part Time Direct Support Professional working at our Aberdeen home. As a long-standing employee, Nessa is respected and valued amongst her colleagues. Nessa has always been flexible and willing to assist when needed. This was especially apparent during the COVID-19 pandemic. Nessa remained adaptable, providing additional availability to ensure the people at Aberdeen were safe and well supported. Nessa is a very gentle and caring person. She ensures the people we support have ample opportunities to build their independence and access their local community. Thank you, Nessa, for twenty (20) years of service!

30 Years

Andrea Kistow

Andrea started her career at Mary Centre as a part-time employee in 1993 at Redcastle Residence. In June 2000 she moved into a full-time Community Support Worker at Our Lady of Victory Place Supported Independent Living Program. Andrea has worked for Mary Centre for thirty (30) years, and she has worked at Our Lady of Victory Place for over 23 of these years. Andrea is an exceptionally dedicated, loyal and professional employee. She embodies the qualities that define what a good employee should be: dedication to service, the people she supports, and to the craft of providing human service to vulnerable people who will live and have lived better lives as a result of their interactions with her. She displays empathy, empowers and encourages the people she supports. She is results oriented, proactive, not afraid to think outside the box. Her unbridled kindness and generosity come across unfiltered to the people she supports and the people she works with. Andrea is not only a great person, but a fantastic employee. She is and has been a great asset to Mary Centre for thirty (30) years and counting!!! Congratulations on your thirty (30) years with Mary Centre.