



# MARY CENTRE

## ANNUAL GENERAL MEETING

**June 22, 2021**



## **Annual General Meeting**

**June 22, 2021**

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## ANNUAL REPORT

### ANNUAL GENERAL MEETING JUNE 22, 2021

Thank you for joining us at the virtual 2021 AGM via Zoom and/or by reading our 2021 Annual Report.

In preparing for this year's Annual Report last year's Report was reviewed and it is apparent that several the areas covered last year remain the same.

As we all recall the Pandemic was declared in March 2020 and how we proceeded to support people and provide services was very different and remains so today. It was initially necessary to suspend all community-based supports and congregate day services and supports. Over this past year we have set-up many opportunities to connect with people virtually. This approach has provided people with some supports but cannot take the place of in-person contact, which for many people remains very important. We look forward to the times that we can offer that in-person opportunity again.

At the start of the Pandemic, we provided all employees the opportunity for redeployment to our congregate settings which would remain available to people. In some cases, employees accepted the redeployment option and in other cases people chose, for various reasons, not to exercise that option. However, over time several employees have re-instated their employment and they have been deployed where needed, which is great.

As we recall we also had the Province declare a State of Emergency and provide Order's in Council that restricted people from working with different employers in our sector and they were required to declare a single Employer where they were only going to work. As a result, Mary Centre had people decide to remain with us and other people elected to leave and work with another employer. During this past year we also experienced people changing their minds and departing Mary Centre for another Employer. This requirement remains in effect for our sector and we continue to follow those directions.

We had reached agreements with several staffing agencies to provide us with employees who would only work with Mary Centre. With their commitment along with the remaining employees we stabilized our staffing, and we continue to provide the people we support with services and supports that were very different for them. They continue to not be able to attend their favorite community events or programs and until recently like all of us they also stayed home.

Also, during this time the ability of families and friends to visit the people we support has been greatly impacted. We have experienced complete restrictions to non-essential visiting, virtual visits, outdoor visits, no overnight away visits and/or isolation periods of time if essential visit

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occurred. It is recognized that this has been difficult and unique for everyone and well we thank all families and friends for their patience and understanding we hope the recent re-opening of outdoor visits is just the beginning of a return to more frequent contact for loved ones and friends.

We also reviewed our previous staffing model in our congregate settings and decided to increase the number of full-time positions within each site and reduced the number of hours available for part-time employees. This assists Mary Centre in providing a more stable staffing model for the future. We also entered a contract arrangement with another agency to provide us with weekly one site presence of a Registered Nurse to support the people we support and our employees with a focus on general health, Infection, Prevention and Control and policy development.

During this past year, the Ministry of Children, Community and Social Services (MCCSS) and the Government supported our agency in several ways. MCCSS, in Toronto and Peel have continued to provide us with our full funding envelope, which has been greatly appreciated. It ensured everybody who wanted to remain working could and service and supports could be offered. They provided us with several guidelines and directions that were implemented and assisted us in our primary focus of keeping the people and employees who were in our congregate setting safe and healthy. We were initially responsible for securing our own Protective Personal Equipment, which was extremely difficult to obtain. However, MCCSS did set-up a PPE supply chain, which ensured we always had an inventory of supplies when needed. This as a terrific resource and appreciated. The Government of Ontario recognized the importance of the work that our direct support employees were providing in the congregate setting and implemented a \$3.00 per hour top up to people's hourly rates for hours worked. It is recognized this top up expires on August 23rd, 2021 and we are hopeful it will become a permanent increase and funded by the Government of Ontario.

Also, during this past year Mary Centre has had the opportunity to participate in two (2) MCCSS Compliance Inspections. This through examination of our services, supports and operations provided all of us with satisfaction as we successfully passed both inspections. Congratulations are offered to all sites and employees involved in these inspections for your ongoing and appreciated efforts.

With the many restrictions and "lock-downs" the fund-raising ability of Share Life was extremely compromised. It is with those funds that Catholic Charities is able to fund the many agencies under their portfolio. Mary Centre did receive a small reduction in our on-going funding, which was used to assist other agencies. We extend our appreciation to both Share Life and Catholic Charities for their continued support during this past year.

As we are aware over the past four (4) months or so everyone has been offered the opportunity to obtain a vaccine to assist in fighting Covid-19. As an agency we provided a Policy that clearly states we support the plan of obtaining vaccines with the recognition that in some cases due to

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medical or Human Rights reasons it may not be possible. We are pleased to report that all the people we support elected to obtain the vaccine and several are in the midst of obtaining their second dose. The greater percentage of employees also elected to receive the vaccine and a few have not. We expect that further clarity will be forthcoming as to what guidelines or directions will arise for the people who have not received the vaccine.

In addition, to the vaccine many agencies, Mary Centre, included are either starting or will be starting access to rapid antigen testing. This test will provide a response within fifteen (15) minutes as to whether a asymptomatic person is actually negative or positive of Covid-19. This is another resource in everyone's best efforts to ensure people and employees are kept as safe and healthy as possible.

Last year we reported that we had one (1) outbreak location that had resulted in the passing of a respected person and the illness of some of our employees. We are currently completing the requirements related to a declared outbreak in one (1) of the Brampton locations. This outbreak was due to one (1) employee testing positive, but all of the people we support and other employees have tested negative. It is a testament to the dedication of the people we support their families and friends and all employees to follow all the necessary guidelines and directives to keep everyone as healthy as possible. So, a big "THANK YOU" is sent out to everyone.

Despite these unique times Mary Centre has been able to obtain and provide new housing for four (4) new people who required a place to live and support. We were able to obtain access to two (2) two (2) bedroom apartments in Toronto and one (1) two (2) bedroom apartment in Bramalea that was provided to us because of a part time Peel employee, and his Church who were willing to work with us to assist people. In one (1) of the apartments a young mother and her child now have stable housing and day to day supports, which is a joy to be part of.

We continue to plan and work with MCCSS to provide six (6) more people with a stable home environment in Stouffville and we hope that by September this site will start having people join us.

We have been spending a great deal of time moving our time summaries and scheduling process away from a pen and paper approach to an electronic format. This has been a complicated process, but we are making progress. Thank you to the people involved in moving this significant project towards a successful completion.

In both, Toronto and Peel our usual involvement with other Service Providers has continued to be either teleconference or videoconference. We remain very active in several committees and working groups that have arose over the past year with a focus on addressing the Pandemic and will likely continue for the fore seeable future.

The Board of Director's continued meeting this past year via Zoom and ensured the Governance  
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of the agency continued. The Board of Director's was provided with regular updates on the health of everyone and as last year continued to offer their assistance as was possible, which was appreciated.

Recently, the Board of Directors made the decision to formally change the name of the agency to Mary Centre. This decision did not come lightly and not without much thought and conversation as the Board of Directors wished to remain respectful of the roots and history of the agency. It was apparent that upon review, most of the general communications and dialogue that referred to this agency, more often than not, it was as Mary Centre. Therefore, to reflect the current usage and reduce confusion both the legal name and generally used name would be the same one Mary Centre.

Our Board of Directors would like to announce that both Erin VanderVeen and Michael Ali have completed their six (6) year Term with the Board of Directors and, as per the Agency By-laws, will step away from the Board of Directors. We certainly express our appreciation to Erin and Michael and their respective families for the commitment and many contributions to the Agency that they each made. We wish them every success for their future.

We would like to express our well wishes and appreciation to the many individuals and families that continue to enable us, at Mary Centre, to have the privilege of being a part of your lives. In addition, we would like to acknowledge and "thank" all the dedicated employees, volunteers, which includes the volunteers on our Board of Directors that provide the stable foundation within Mary Centre.

As everyone else we look forward to a healthy and more open to activities summer and encourage everyone to continue to follow all recommended health precautions.

We would be remiss to not recognize each of the Directors, Denise Tremblett and Fathima Nisar and for their contributions to this Annual Report that follow.

*Frank Pegolo*  
President- Board of Directors

*Don Walker*  
Executive Director





## TORONTO

### Residential Programs

The past year has certainly been a year like no other. The employees have worked hard at keeping the people supported healthy and safe. A lot of training and focus has been placed on Infection Prevention and Control over the past year. People have stayed at home unless there was a need to go out for an essential service such as a medical appointment. Virtual programs became the way of life. The flexibility of the Passport Program helped with purchasing computers, IPADs, and Tablets to support the virtual programming. Not everyone liked the idea of attending their programs virtually, so employees were able to be creative and help everyone fill their days with meaningful activities. The winter was a bit of a challenge especially when people could not sit outside, however new Smart TVs were purchased for the living rooms and streaming apps like Netflix and Crave were added. The living rooms became movie style theatres, where surround sound was installed so they could have the experience of being in a Cineplex Odeon theatre. Even Cineplex Popcorn boxes were purchased and filled with popcorn. Fitness rooms were set up in the recreation rooms in some of the houses to help promote healthy living and one program decided to create a man cave in the recreation room.

This year we really missed our volunteers who come to help with yard work, however that did not stop the people supported and the employees from creating an outdoor oasis for the summer months. New lawn furniture was purchased, and relaxation areas were created outside, where outdoor visits could be arranged with family member. Outdoor games like abaci ball, bean bag toss and lawn darts and bowling were purchased. People supported also help create beautiful gardens outside and are even planning on trying their hands at vegetable gardens.

Contact was maintained with families through telephone call, via facetime, zoom etc. A “lunchroom” time was offered daily. This is a one (1) hour time slot on Zoom, Teams etc., where there is no agenda, but free time to socialize with friends and catch up. It got very loud with lots of chatter and laughter as everyone tried to get their five (5) minutes of camera time before someone else took over the spotlight.

Also, in October 2020, six (6) employees were hired into Full Time Direct Support Professional positions. Two (2) full time at Leyton, two (2) full time at Whitecap and two (2) full time at Redcastle. We are pleased to say that all the full-time employees hired were already working with Mary Centre as part time Direct Support Professionals. The employees who were hired range from two (2) years of service to twenty-four (24) years of service.

A person has been selected for the vacancy at Whitecap. The process of him moving in has begun.





The nurse from Safehaven will begin service on June 15, 2021. She will be available on site on Tuesdays alternating between Toronto and Peel.

Both employees and people supported have been getting their vaccination to help maintain a safe living environment for the people supported and a safe working environment for the employees.

### **Supported Independent Living Programs (SIL)**

#### **Our Lady of Victory (SIL)**

Some of the people supported continue to participate in their day programs (CORE, Reena, Booth Industries, Drama Works, Singing Works, Bible Study, Literacy Classes) through Zoom. Some employees from their day programs have been keeping in contact with people and dropping off care packages with food items used to teach cooking classes virtually through their Healthy Living sessions. Two (2) people supported who are employed, unfortunately their workplaces remain closed due to Covid. One (1) person through his day program is in the process of becoming an Advocate for ARCH. All the people supported continue to remain in contact with family and friends who have supported them in many ways over the past year. Some of the people supported are starting to become more tech savvy and comfortable navigating their way using different social media platforms and apps to help meet their daily needs. All the people supported continue to take care of their mental and physical well-being by going for walks, reading, doing crossword puzzles, virtual exercise/yoga, meditating, coloring, watching movies/sports, and painting. The employees at Our Lady of Victory continue to maintain daily phone/video contact with the people supported. Everyone received their Canada Census forms and both family members and employees have been helping them complete this questionnaire either online or through paper copies. The past year continued to be difficult and different for the people supported but they all maintained positive and resilient attitudes of adaptability. They are all hopeful and eager to be fully vaccinated soon and get back to the life they knew before the pandemic.

#### **East York (SIL)**

The people supported in their family home have been staying at home to remain safe. They have been able to keep themselves entertained while at home. Medical appointments have been maintained and they have received their first vaccination. Along with their family members we are researching alternative housing that will help the brothers to remain living together in a more accessible environment.

#### **Monte Kwinter Supported Independent Living**

We were able to obtain two (2) apartment units at Monte Kwinter in which we are supporting a young family and one (1) other person. We collaborated with another Developmental Service Agency, Cota, to identify the people and secure MCCSS funding for this much needed housing.





### **Integrated Seniors Program**

Direct support to community people has not yet re-started, however telephone and virtual calls have taken place over the past year to ensure everyone is doing well and staying safe.

### **St. Bernard's Respite Program**

Four (4) people remained at St. Bernard's from the start of the pandemic. One (1) person who was using the Urgent Response bed got accepted into a Residential Program in Scarborough, so moved on August 25, 2020, and St. Bernard's Respite Program continued to support three (3) people and the Direct Support Professionals have been working to keep everyone engaged in activities, so they do not become bored. People have participated in their day programs through virtual means. One (1) person continues to complete online trainings to assist in preparing her to transition to her SIL apartment in early September 2021.

Also, in October 2020, two (2) employees were hired into Full Time Direct Support Professional positions. Again, we are pleased to say that all the full-time employees hired were already working with Mary Centre as part time Direct Support Professionals. The employees who were hired range from six (6) years of service to twelve (12) years of service.

### **St. Bernard's Day Program**

This program is in partnership with North York Senior Centre and the Ministry of Health's Central Local Health Intergration Network. We began offering virtual program Monday to Friday 10am-12pm and sometimes in the afternoon 1:00 pm to 3:00 pm depending on the program. The attendance has fluctuated as some people find it difficult to participate in the virtual programming.

### **One to One In Home Respite Family Relief Providers Program**

This program has not be provided during the pandemic.

### **Intervenor Program**

The person in the Intervenor Program continues to be very active in her community. She has very established routines and protocols that are in line with her Individual Support Plan. A four (4) day Intervenor Training was provided by the Deafblind Ontario Services in February 2021, and it went very well and was attended by five (5) employees and one (1) parent. This training included learning basic sign language, learning cues, and essentially having the virtual experience of the life of a person who is deaf blind.

### **Faith Outreach Program**

The coordinator of this program continued to assist people supported in any area of faith and culture requested during the pandemic. With churches and parishes closed, ShareLife Presentation were put on hold, however one (1) of the people supported in our SIL Program created a short video for ShareLife to use during Mass. The coordinator of this program was

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redeployed to one of our residential programs, therefore no community engagement occurred. The people supported in the residential programs continues to participate in their faith through YouTube and other social media streaming.

### Agency Intake

Between July 2020 to May 2021 there were forty-six (46) intake calls regarding Mary Centre Supports and Services. Most of these calls were inquiring about multiple services offered at Mary Centre and other calls were general information seeking about Developmental Services, Long Term Care, calls from Professionals seeking Mental Health Supports or inquiring about Mary Centre being a Transfer Payment Agency for Passport Money.

|                                      |                         |
|--------------------------------------|-------------------------|
| Day Programs Peel:                   | Seven (7) inquiries     |
| Life Skills Assessment Peel:         | One (1) inquiry         |
| In Home Respite Peel:                | Six (6) inquiries       |
| Integrated Seniors Program Peel:     | One (1) inquiry         |
| Peel Community Supports:             | Two (2) inquiries       |
| Peel Residential                     | Two (2) inquiries       |
| Supported Independent Living Toronto | Two (2) inquiries       |
| Day Program Toronto:                 | Zero (0) inquiries      |
| Out of Home Respite (St. Bernard's): | Ten (10) inquiries      |
| Toronto Residential                  | One (1) inquiry         |
| Supported Independent Living Peel    | One (1) inquiry         |
| Passport Transfer Payment            | One (1) inquiry         |
| Other:                               | Fourteen (14) inquiries |





## PEEL

The pandemic has had an impact on everyone's life, and we have had to find strengths we may never knew we had. We have also had to make many adjustments as a result. Mary Centre has had to find creative ways to continue to support our people and their families during these circumstances. One example of the creative approach is that we began providing support virtually for the supported people in our community. It has been inspiring to witness the people we support learn to utilize computer's and overcome those challenges by learning to leverage technology to best meet their interests.

### Peel Community Support Program:

- **Virtual Day Program** runs from Monday to Friday and there are fourteen (14) people supported in group sessions during the week. This gives them an opportunity to enjoy the daily activities and interact with their peers. Some activities facilitated include exercise, cooking simple meals, mindfulness techniques, and art.
- **Respite Virtual Support** runs from Monday to Friday and people supported are connecting with Direct support professionals either one on one or in a small group session. Five (5) people have been receiving virtual supports. Two (2) people received in home supports and two (2) people are receiving phone supports. The supported people are learning literacy skills, numbers, money management and communication skills. One of the supported people tested positive for COVID-19 and she is still in the hospital for the past two (2) months, and we wish her well.
- **LTC Virtual Support** – Outbreaks continue to happen from time to time at the facilities. Some more than others. This leaves residents isolated in their room. The good news is that long term care facilities have opened to allowing visitors. This is sure to make some residents happy. One of the residents of the program is quite happy as both her parents are now residing in the same facility but in different units. Unfortunately, Long term care residents R.B, S.P. and M.B. passed away due to COVID-19 this past year.
- **Community Virtual support** runs one on one sessions on Mondays and Wednesdays and a small group session with three (3) people on Wednesdays. One person who had just moved away from Peel Region continues to receive virtual support while the family finds new resources in their region.
- **Integrated Seniors Virtual Support** - One (1) person continues to receive virtual support once a week. Activities include physiotherapy exercises, socialization and online puzzles and games.





### **Supported Independent Living - St. Mary's & St. Peter's**

All five (5) individuals at St. Mary's have received their first dose of vaccine. All three (3) supported people at St. Peter's have received both doses of the vaccine. They keep themselves busy by playing on their tablets or I-Pads, painting, watching movies and taking walks in the community.

A new apartment for Supported Independent Living has been leased in Brampton. Two (2) ladies will be moving into this apartment by the end of June 2021. We will have a person transfer from our St. Bernard's Respite to St. Peter's in September.

#### **ABERDEEN**

Residents have been spending their time at home during the pandemic. Staff here have done a great job ensuring COVID-19 protocols are being properly followed and are up to date. Despite protocols being followed, there has been an outbreak at this home, with one (1) staff testing positive. Two (2) people were approved for Passport funding and are receiving \$5000 annually and various activities were purchased. The basement den has been cleared and staff are going to be hosting activities in this area. The staff have come up with a regular activity schedule for the residents to participate in including cooking class, walks, dancing and games, and relevant academic activities for some. The house has seen some repairs and improvements over the last year. A new dishwasher was installed in April, and a new couch purchased. There was a big Spring clean up and our handyman was able to remove a lot of various junk that had been building up over the years. Several repairs were done at the house.

#### **GREENBRIAR**

COVID-19 has put many restrictions on the daily lives of the individuals. It has limited them in terms of the things they can do but yet staff have done their best to enhance the resident's quality of life. Here are some highlights; J's family gifted him a television for his birthday. He and a house mate enjoy watching wrestling matches. J has lost weight as the result of going for daily walks around the community. J and his housemate now participate in the Virtual Day Program. As a result of spending more time together the relationship among residents has also strengthened. They are more sociable. They enjoy barbecues in the backyard. Three (3) people received Passport funding which allowed them to purchase many items. One (1) person was very happy to see his sister in person and others are doing well. Several new appliances were purchased.

#### **PARKSIDE**





During the lockdown, the people we support have been staying at home as their day programs have been closed since April 2020. Staff have been doing a great job ensuring protocols around screening and disinfecting are always up to date and followed properly. In April 2021, an internal employee was offered the position of Team Lead and he accepted the position, which was terrific. All the individuals have been using their tablets for learning activities, as well as participating in individualized programming created by the staff. They all love to dance so music is often playing at the house. Over the Spring and Summer months they spend more time outside going for walks and in the backyard. This year two (2) people were each approved for passport funding, \$5000. Some of the money was used to purchase activities that they can engage with in the home. Two (2) people were able to see their family regularly on Sundays throughout the pandemic. As of June 6, 2021, they were able to have an in-person visit and on June 11<sup>th</sup> they were finally able to hug and touch, which was a wonderful experience for the two (2) young people and their family after a long separation. Two (2) of the supported people were able to spend a month or so with their family at home during summer 2020. The other people have also had opportunities to connect with their mother and family over Zoom. We have had a FT residential staff return to the house in April 2021 after a leave of absence. Several of the Respite and Community staff have been re-deployed during the pandemic at Parkside. The house itself has seen multiple improvements, including a new walk-in shower for the master bedroom and the couches were re-upholstered. The kitchen floor was also replaced and looks great. Everything is standing up well to the regular wear and tear.

Annual City inspection took place at both Aberdeen and Greenbriar locations. Both homes passed the inspection.

We at Mary Centre are looking forward to the upcoming year where we don't take things for granted and cherish every moment. We are looking forward to the continued opportunities that will be, hopefully, made available as we continue our journey with COVID-19





**AGM June 2021  
Staff Recognition**

**Thirty (30) Years of Service 2020/2021 (July 1990-June 1991)**

**Patrick Reid**

Patrick has been working at St. Mary's for the past thirty (30) years. Patrick always goes above and beyond and is very accommodating to the needs of supported people. He has an infectious laugh, and he is very kind and humble. Recently, one of the supported people was taken to the hospital via ambulance to the emergency department. Patrick went to the hospital and drove him back to the person's apartment at 1 AM in the morning. Patrick is a minister in his church and is extremely committed to the work he does there. He has also helped Mary Centre in securing a lease for a two-bedroom apartment through his church. This will enable two (2) ladies with developmental disability to move into the apartment and live independently. Patrick is highly applauded and complimented for all his commitment towards Mary Centre over the past 30 years.

Congratulations on your thirty (30) years with Mary Centre. Thank you for all your dedication.

**Twenty five (25) Years of Service 2020/2021 (July 1995-June 1996)**

**Debbie Figueredo**

Debbie began her career at Mary Centre in 1995 as a part time Program Assistant with the Integrated Seniors Program. In 1996 Debbie began working part time at Redcastle as a Direct Support Professional. In 2000 Debbie transferred over to the Supported Independent Program at Our Lady of Victory as a part time Supported Independent Living Support Worker and then again in 2000 full time opportunity became available at Redcastle and Debbie was the successful candidate for the Direct Support Professional. In January 2018, the agency decided to provide more support in the Residential Programs and Debbie was successful in obtaining the Team Lead Position at Redcastle. Debbie is a very dedicated employee and continues to be very committed to the people supported at Redcastle. Her leadership skills have grown over the past number of years as both a Team Lead and the Co Chair of the Health and Safety Committee. Debbie is a graduate of Seneca College and holds a diploma in Social Service Gerontology and Palliative Care. We are very fortunate to have her as part of Mary Centre.

Congratulations on your twenty-five (25) years with Mary Centre.

**Charmaine Gouveia**

**Charmaine** started working with Mary Centre at our Greenbriar residence twenty-five (25) years ago. She worked as part-time and then as a full-time residential counsellor before moving into a role in the Community Support Peel Program. Charmaine also facilitated the early years of the





Peel Day Program. Recently Charmaine was offered the position as a Program Coordinator (temporary) for Peel Residential programs.

Over the years, Charmaine has become an expert in building foundational relationships with the people she supports based on empathy and respect, and in doing so has changed the lives of many she has supported. Charmaine won the Doreen Cullen award in 2018 for the amazing work she did with two (2) individuals in particular who benefited greatly from having her with them in the last years of their lives. Charmaine always goes above and beyond to provide the best support possible. She is always willing to take on new challenges and stick with them. She brings an energy that is contagious, a dedication that inspires, and a passion for her work that is impossible to miss. Mary Centre thanks Charmaine for everything she has brought to those she supports and her community in general. THANK YOU!

### **Twenty (20) Years of Service 2020/2021 (July 2000-June 2001)**

#### **Kimberly Skelly**

Kimberly began her career at Mary Centre in 2001, as a Direct Support Professional Part Time at all the Scarborough Locations. Then in 2004, she was hired as a Full Time Direct Support Professional at Redcastle. After many years in the field Kimberly went back to college and obtained her Developmental Services Worker Diploma through the DSW Apprenticeship Program. Kimberly is full of energy and enthusiasm for life, and this is evident in the events and activities she plans for the people supported at Mary Centre. Kimberly has never backed down from a challenge and will always continue to put the needs and dreams of the people supported first and foremost. Then in October 2019, Kimberly was hired as the Program Coordinator for the Scarborough Locations. The energy and enthusiasm continued.

Congratulations on your twenty (20) years with Mary Centre.

#### **Heather Flynn**

**Heather** initially started as Host Family with Mary centre and later moved on to work as Full time Direct Support Professional worker with the Respite program. Heather always goes above and beyond and is very dedicated to the people she supports. Heather is very punctual and flexible based on the needs of supported people. Heather has done well adjusting to the new schedule working with both Respite and Residential programs due to Covid-19. Heather is a past winner of the esteemed Doreen Cullen award for her amazing work with the Respite program.

Heather is a proud grandmother of seven (7) grandkids. Heather is the “Queen of Keto” and always takes the time to educate people regarding diet.

Congratulations on your twenty (20) years with Mary Centre. Thank you for your dedication.

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### **Fifteen (15) Years of Service 2020/2021 (July 2005-June 2006)**

#### **Jianhong Bi**

Jianhong (Bill) began his career with Mary Centre in 2005 as a part time Direct Support Professional. Prior to joining our team, Jianhong (Bill) worked with a replacement agency whom Mary Centre used on a regular basis. Jianhong consistently worked at Mary Centre through the Replacement Agency, so when the opportunity presented itself, Jianhong accepted a part time Direct Support Professional position at Whitecap where he worked for fifteen (15) years. While working part time for Mary Centre Jianhong became a Developmental Services Worker Apprentice and with our support he graduated from Seneca College with a Developmental Services Worker Diploma. In January 2020, Jianhong obtained the Full Time Direct Support Professional position at Leyton. Jianhong is a dedicated employee, he is very flexible and willing to take on opportunities as they arise. We are very fortunate to have him as part of Mary Centre.

Congratulations on your fifteen (15) years with Mary Centre.

### **Ten (10) Years of Service 2020/2021 (July 2010-June 2011)**

#### **Melecia Thomas**

Melecia has been in the developmental services field since 1998. She worked in the USA as a supervisor overseeing three (3) homes in New Jersey. When Melecia moved to Canada she came to Mary Centre for an interview to be a volunteer. At the same time there was an employment opportunity at St. Bernard's. When the Volunteer Coordinator viewed her work experience, she knew that Melecia would be a good candidate for employment. In October 2010 Melecia began her career with Mary Centre St. Bernard's Respite Care program as a full-time contract Direct Support Professional and worked her way up to become the Program Coordinator. Melecia is an excellent supervisor and coordinator. She is a very professional, a conscientious person who pays close to detail and is very organized. Melecia is well respected by people supported, families and employees. She works well with her team to provide excellent quality service to people support at St. Bernard's.

Congratulations on your ten (10) years with Mary Centre.

### **Five (5) Years of Service 2020/2021 (July 2015-June 2016)**

#### **Amanda Maguire**

Amanda began working with Mary Centre in April 2016. She started as a Part Time Direct Support Professional working in all three (3) locations in Scarborough. In October 2020 Amanda obtained a Full Time Direct Support Professional at Redcastle. Amanda has a Bachelor of Arts Degree in Applied Social Studies in Social Care which she obtained from St. Patrick's





College, Carlow, Ireland. Amanda is a very approachable person and has strong positive relationships with the people supported at Mary Centre, family members and her team. She is a strong team player and an excellent addition to the Redcastle team. Her sense of humor and ability to help people feel at ease aids her to be a vigorous advocate for people with Developmental Disabilities.

Congratulations on your five (5) years with Mary Centre.



## **Nominating Committee**

### **Annual Report – June 22nd, 2021**

During the past year, the activities of the Nominating Committee were assumed by the Board of Directors and focused primarily on identifying the necessary skills required for any additional candidates for the Board.

#### **Directors**

With this Annual General Meeting two (2) members of the Board of Directors who joined the Board of Directors six (6) years ago have completed their terms. As noted in the Annual Report we extend our appreciation.

Two (2) other members, Kevin Finnerty and Steven Ferrigni, have completed their first three (3) year term and have agreed to complete another term.

#### **2021 /22 BOARD OF DIRECTORS:**

**Frank Pegolo**

**Jamie Orland**

**John Palumbo**

**John Fisher**

**Steven Ferrigni**

**Kevin Finnerty**

Respectfully submitted by Frank Pegolo, Board President.





## Annual General Meeting

### Finance Committee Report

June 22, 2021

For Fiscal Year April 1, 2020 to March 31, 2021

The audited financial statements distributed to you were reviewed by the Finance Committee and approved by the Board of Directors.

Our previous auditors, Pennylegion/Chung LLP, have resigned and Mary Centre's recently hired Auditors are Williams & Partners.

Williams & Partners, Chartered Professional Accountants LLP, having conducted an audit in accordance with Canadian generally accepted auditing standards, concluded that the fiscal year-ending Financial Statements of Mary Centre "presents fairly, in all material aspects, the financial position of the organization as of March 31, 2021."

**Revenues for the year ended March 31, 2020 were \$6.4 million**, a small decrease over the prior year. In spite of lower revenues caused by Covid19, the decrease was relatively small because of the Ministry of Children, Community and Social Services (MCCSS) maintained their full funding and Catholic Charities maintained the greater majority of their funding. In addition, Mary Centre received Temporary Wage Subsidies, Canada Emergency Wage Subsidy and Pandemic Pay

**Expenses also recorded a decrease over the prior year at \$5.9 million.** Covid19 was also responsible for lower expenses in some areas of operation and the areas where expenses were higher, they were offset by the revenue streams already mentioned. In addition, MCCSS started supplying our Protective Personal Equipment, which significantly reduced our expense and was greatly appreciated.

The fiscal year ended with a surplus of **\$514K**, The surplus is made up of unrestricted net assets transferred to internally restricted net assets and maintained to provide financial security in the event of future need, and an amount set aside, as per our MCCSS contract, for the repair and maintenance of capital assets. We are expecting to return a significant portion of this surplus to MCCSS as per our year end obligations.

**The Statement of Financial Position** of Mary Centre as of March 31, 2021, showed Assets of **\$5.4 million** and Liabilities and Net Assets of **\$3.3 million** leaving Mary Centre's net worth a financially healthy \$2.1 million. It may be interesting to note that under "Accounts payable and accrued liabilities," out of the amount of \$458,531, a sum of \$174,000 was returned to MCCSS.

Although a Net Worth of \$2.1 million looks impressive, the majority of this amount is made of

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Capital Assets, (Buildings, Furniture and Fixtures, Land, Motor vehicles etc.), **and very little cash.**

Mary Centre's very positive financial achievements should be credited to its management and staff's ability to balance its expenditures with the funding received. The continued support of our generous funders, the Ministry of Children, Community and Social Services and Catholic Charities is very much appreciated by the Management and the Board of Directors of Mary Centre.

We thank our Accounting staff, Olimpia Pluta and our Auditors for the preparation of these financial statements.

Sincerely

*Enayat Michael Ali*

E. Michael Ali, Treasurer, Board of Directors of Mary Centre.