

**MARY CENTRE
OF THE ARCHDIOCESE OF TORONTO**



**ANNUAL GENERAL MEETING
JUNE 19th, 2018
St. Margaret of Scotland Church
222 Ridley Blvd.
TORONTO ON**

Annual General Meeting

June 19, 2018

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ANNUAL REPORT ANNUAL GENERAL MEETING JUNE 19, 2018

Thank you for joining us at the 2018 AGM or by reading our 2018 Annual Report.

It is with pleasure that we report that Mary Centre is fortunate to continue to have the financial support from a variety of sources, which include, the province of Ontario through both the Toronto and Central offices of the Ministry of Community and Social Services, the Ontario Ministry of Housing, Catholic Charities/ShareLife and our many dedicated donors. We thank you for your continued support and look forward to our partnerships and gaining new friends.

We are excited that opportunities for Mary Centre to expand appear to be coming to fruition. Mary Centre has been approved by Central Ministry of Community and Social Services, in principal, to support four (4) Transitionally Aged Youth in a community setting in Brampton. This is an opportunity for two (2) pair of sisters to remain and/or return to their home communities and we are proud to have the opportunity to support them. In addition, over the past several years Mary Centre has received Respite funding via a flow through organization in York Region. This year we were successful in having those funds directed to Mary Centre and that will assist us in ensuring ongoing direct funding for our Respite Program and assist us in looking at future opportunities to support people in York Region.

The Ministry of Community and Social Services and all Toronto and Peel Service Providers continue to focus on Transformation. We are represented at many local planning tables and look forward to our continued involvement with the Ministries in improving and enhancing services to our communities.

This year the Government of Ontario passed the "Fair Workplaces Better Jobs Act" and this Act well it's goal is to provide an improved employment situation for many people it also has significant financial impacts for Employers. We would not be able meet those financial expectations without ongoing Government financial support and we continue to explore the total financial implications with the Ministry of Community and Social Services. We trust their continued commitment will assist us in meeting mandated expectations so that other less desirable alternatives are not required. We are also considering and discussing with the Ministry of Community and Social Services some of the possible implications of this Act upon other previously passed Acts, such as the Pay Equity Act.

As you may recall from our previous AGM's we had partnered with Barnes Management Group to assist us in developing our new Strategic Plan. One piece that remained to be addressed was recently completed and at this evening meeting we will be presenting Mary Centre's new Mission, Visions and Values statements along with a new tag line. The Board of Director's wishes to thank everyone who were able to provide us with feedback and suggestions that were helpful in creating our new statements. We are confident that when combined with the Strategic Plan Mary Centre will move forward with a fresh and clear direction.

This past year the Board of Directors reviewed and completed a refresh of the agencies By-laws. This process ensures that our By-laws are current and reflective of provincial standards.

We successfully, completed the 2018 Ministry of Community and Social Services Compliance Inspection process and continue to integrate the Core Competences, which is a Provincial Developmental Services Sector, initiative. This initiative will enable our Direct Support, Middle and Senior Management employees to focus on addressing accepted competencies and standards based upon current abilities and future aspirations with all other participating agencies across the province.

The number of community partners Mary Centre is involved with continues to transform based upon the needs of both the community and the people we support. We previously had submitted to the Central Ministry of Community and Social Services a proposal for a much needed community based Respite Program. However, with reflection it was determined that the communities needs had somewhat changed and Mary Centre is now partnering with Peel Behaviour Services so as to re-submit an enhanced proposal that we feel will address the needs of the community. We will continue to look for opportunities that support our vision, mission and values and enhance our services.

Within Toronto and in partnership with Reena we, as mentioned last year, were fortunate to have been selected for Employment and Modernization Funding that has enabled us to be involved in a project entitled “ Successful Aging-Frailty, Transition and Inclusion into Senior Services”. This project will assist us and Reena to update an existing Transition Guide that we were previously involved with in creating, having a demonstration project so as to test the Health Care Access Research and Developmental Disabilities (HCARDD) Frailty Index and then to determine if our interventions will assist seniors in reducing frailty risk factors so that they may remain independent for a longer period of time. This project is well underway and it is creating some very interesting data and future direction opportunities.

We, again this year, completed a significant survey of the people and families we support. The feedback we received is greatly appreciated and thank you to everyone who participated.

We would like to express our well wishes and appreciation to the many individuals and families that continue to enable us, at Mary Centre, to have the privilege of being a part of your lives. In addition, we would like to acknowledge and “thank” all the dedicated employees, volunteers, which includes the volunteers on our Board of Directors that provide the stable foundation within Mary Centre.

We would be remiss to not recognize a few 2017/18 points of interest and we thank each of the Directors, Denise Tremblett, Terry Elliott and Tracey Berman for their contributions to this Annual Report that follow.

Frank Pegolo

President- Board of Directors

Don Walker

Executive Director

TORONTO

Respite Programs:

One to One Respite Family Relief Providers Program

This program continues to grow with new and additional enhancements to the Passport funding from the Ministry of Community and Social Services. The women and men along with their families are working with Mary Center's Direct Support employees to develop the Individuals plans so as to enhance their respite experience.

Mary Centre continues to match new people to a skilled Direct Support employee who provides one to one respite support, guidance and supervision to people living at home or in the community with a caregiver. (Toronto and Peel Region).

The Community Respite Program has been seeing an increase in the support needs of the women and men participating in the program. This has resulted in specialized training for the Direct Support employees in order to support these changing needs.

Last year the Respite Support employees have been able to assist several people to obtain volunteer positions within their community, secure employment as part of the Individual's goals, learn computers skills and how to send e-mails, focus on their overall health and going to the gym. Three (3) gentleman each found a permeant residential placement.

Out of Home Residential Respite Program

Mary Centre's Out of home respite care program, at St. Bernard's Residence, continues to be very busy. As part of Mary Centre's commitment to the community partnerships this program supported two individuals through the "Urgent Response Process." One person from York Region and a second person from Toronto Region. With the support of the Mary Centre's Direct Support employees these two (2) individuals were being supported while developing new skills that will assist them in their search for permeant housing. The one (1) person from York Region was able to secure permanent residential placement.

The remaining four (4) beds at St. Bernard's have been utilized by the women and men along with their families as part of the continuum of support and services. Each person who accesses the respite program participates in the development of a respite plans for the year to come. This program has seen a shift in utilization from the weekend being the high volume usage to Monday to Friday as the most popular respite dates.

Last year the people who participated in the Respite Care Program enjoyed several community outings; to the movies, beaches, festivals and historic sites around Toronto.

The “Day Away Alzheimer’s/Dementia” Day Program

This program is in partnership with North York Senior Centre and the Ministry of Health’s Central Local Health Intergration Network. Our Day Away Day Program focuses on providing an environment that is stimulating and caters to the personal growth of the women and men who attend while having fun.

The Alzheimer’s/dementia day program continues to partner with the Sisters of the Precious Blood next door creating joint opportunities for both seniors with and without a developmental disability to create friendships, mentoring and learn from each others unique talents. The day program has hosted seasonal celebrations, from Halloween dances to Christmas luncheons. The program is always decorated by the participants to reflect the seasons and special events.

The C.S.I. Transition Day Program

The C.S.I. Transition Day Program continues to grow in popularity with individual’s who are leaving the school system and want to make friends, learn new skills and/or enhance and maintain existing skills. Everyone looks forward to the Friday cooking class, where they prepare a recipe, go shopping for all ingredients, prepare the meal and then enjoy it! A schedule of activities has been developed based on participant’s interests and skills level.

Last year the program participants volunteered on Mondays at the Toronto Animal Services. Other memorable outings include going to the Riverdale Farm, CNE, Harbour Front, Evergreen Brick Works, and the Royal Agricultural Winter Fair to name a few.

The Day Program, in collaboration with the Respite Program, created a calendar for 2017 depicting the activities that the groups had participated in over year. Each program participant received a calendar as well as a collage that was personalized to that person.

Faith Outreach and Community Development

In October 2017 the Faith Outreach coordinator went on maternity leave. Mary Centre has found it difficult finding a suitable replacement to fill her position.

Mary Centre’s has distributed parts of the position across the agency especially supporting people to connect with the faith of their choice as well as preparing for the ShareLife presentations.

Community Intervenor Program

Mary Centre began supporting a young lady in her family home under the Intervenor program. The young lady participates in a variety of outing and activities with the assistance of the Mary Centre’s Intervenor Direct Support employees.

Residential

Since the last Annual General Meeting, there were two (2) vacancies at Leyton which were filled. Both of the people have adjusted well to their new home. A Direct Support Employee has assisted one of the persons to get reconnected with the faith community he grew up with. He also takes frequent trips to Los Angeles to visit his family. The other person has been connected to musical programs in the neighbourhood with the help of a Person Directed Planner from Developmental Services Ontario. A music therapist has been coming to Leyton and his style of music is being enjoyed by all. Lots of dancing happening!

One person from Redcastle took a trip to London, Ireland, Belgium and Germany. He was very excited to visit the Beatles Museum in London. His parents were from Germany so he was pleased to be able to visit his roots. Others have attend concerts such as Pink, Kid Rock, AC/DC and Def Leppard. Trips have occurred to the Medieval Times and Polar Fest. There was also time spent at the cottage with lots of fishing and swimming. Three people obtained Passport Funding in the past year and they also look forward to the 15% increase.

One person at Whitecap continues to carry the cross at his parish and he does with grace and pride. One individual attended celebrations at the Metro Convention Centre were their spiritual leader celebrated his 60th anniversary as spiritual leader. Director Support Employees were able to get \$750.00 from the Alzheimer's Society for one person so personal items could be purchased. Others continued to attend day activities at Warden Woods, Variety Village, Birchmount Community Centre, Senior Link, Fairfax Day Program, St. Bernard's and the Salvation Army Thrift Store. During the past year trips have taken place to the Zoo, Riverdale Park, High Park Zoo, Center Island, picnics at the bluffs, Jazz Festival, Taste of the Danforth, Taste on Lawrence, Harbour Front, Ripley's Aquarium, Aga Khan Museum and definitely the CNE.

The people at Whitecap took part in a PASSING Workshop. The PASSING workshop is the practicum for students who have attended a four (4) day Social Role *Valorization* (SRV) theory workshop. The goal of the PASSING workshop is to contribute to the learning of the students who attended the workshop. There is also an expectation that they can deepen their understanding of the life experiences of people who are devalued, and of the challenges involved in creating and supporting valued social roles. It is hoped that they will apply this learning when they return to their work and life commitments.

East York Supported Independent Living

In the East York Supported Independent Living program people's needs are changing. There are concerns as they age and face age related issues such as dementia, diabetes, and high blood pressure to mention a few. All of which is overseen and managed by both their family doctor and their Direct Support Employees. Future planning has begun as the family home is showing its age and will be requiring a significant amount of investment for repairs and maintenance. Based on this and ongoing health concerns, exploration has begun around alternative housing arrangements. There continues to be the hope that Passport Funding will come through for them.

Integrated Seniors Program (ISP)

The people we support in the ISP program are continuing to participate in the community through activity of their choosing on a weekly basis. Some of those activities include fitness programs, community park walks, utilization of the parks and recreation programs, utilizing the public library and other outings which include the Zoo, Centre island, High Park, Edwards Gardens, and Pan Am Sports Centre to name a few. People have gone to the Royal Winter Fair and hand fed sheep, goats and llamas. They also checked out the infamous butter sculptures. They have also found an indoor mini golf place and it glows in the dark. That has been a big hit. They have also discovered a schnitzel restaurant called Little Bavaria where you can get every kind of schnitzel there is. Another person has been introduced to the Art of African Drumming.

We have one person whose mother was hospitalized and though this was difficult for her, she managed very well at home with friends and family checking in on her. Another person has been exploring respite options in the community as her sister, who is the caregiver for both her and her mother, has her own personal health issues to contend with. The sister was assisted in connecting with Developmental Services Ontario and is looking into future planning.

Within the Long Term Care Facilities, Mary Centre Direct Support Employees help the people attend social and recreational programs which will enhance the people's ability to participate in the ongoing programs and also participate in any community outings. One person has also been diagnosed with cancer. Treatment options are being explored.

Community Support Program

The people in this program continue to be happy with their activities. They enjoy activities that range from movies, shopping, bowling, volunteering and working on life skills. Toronto is a great city and it has a lot of festivals and recreation and leisure activities that individuals can participate in for a low cost to free. Some programs are drop in or instructional programs and we take advantage of what the city has to offer.

Seniors Frailty Project

Mary Centre and Reena partnered and were successful in acquired funding under the Ministry of Community and Social Services Employment and Modernization Grant. The funding has two (2) streams. The first is to update the 2005 Transition Guide for Caregivers to (a) improve timely access for individuals with developmental disabilities to health and senior services across the province; (b) improve service integration across the sectors and (c) increase awareness with caregivers and service providers of the importance of early transitional planning.

The second stream is a research project with two researchers from Lakehead University and Queens University and the Central Local Health Integrated Network. This project would (a) identify people with developmental disabilities who are at age related risk of frailty; (b) enable Mary Centre and Reena to implement the practices captured in the updated Transition Guide through coordinating access to Senior Services, (c) allowing people to age at home for as long as possible; (d) support transition planning for people when age-related decline presents risks for remaining in their housing; and (e) identify people living in Long Term Care homes who have no

connection to developmental services. Two (2) Coordinators were hired to develop and implement Integrated Care Plans.

PEEL

This year, in Peel, we have assisted many of the people we support by strengthening their employment skills and increasing their friendships but sadly we also had loss within our long term care settings.

Supported Independent Living:

Our Lady of Victory Inc.

Ginny celebrated her 50th Birthday. Brett was successful in gaining experience with a one (1) month part time paid employment at More Than Childs Play. He will stay on as a volunteer when needed. His other part-time job at Caplansky.s Delicatessen ended as they closed the location. But his spirits are high and he will seek other opportunities.

We discovered Darcy has his own Culinary Blogging site, and shares his cooking secrets with his followers. Two (2) of our ladies have been participating in the Arts and Crafts, Knitting, Crocheting which, has resulted in their inclusion as part of a group of ladies group that get together for coffee, and Luncheons other days.

Mexico seems to have been the draw this year as Ginny went with the Famous People Player troupe, and another of the ladies is saving for a trip to the Mayan Riviera for a wedding.

One gentleman who was working with Project Work's was offered employment opportunities after trying out different job options as well as doing some in class training. Congratulations!

St. Mary's Inc.

Trevor and Doug went on their annual Caribbean vacation accompanied by their Direct Support employee Patrick. The men has a wonderful time stopping at the various islands.

Trevor experienced some health issues this year while visiting his brother in British Columbia but overcame them with minor surgery and is healthy again.

With Brampton Caledon Community Living closing their workshop, two (2) of our ladies have found new jobs, one at the Dollar Store and the other working for a Temporary Labour Agency so she can choose the days she wants to work.

St. Peter's Inc.

Our newest resident has, unfortunately, experienced some deterioration in his health and has been going for a number of test to determine what supports will ensure his safety, this has resulted in a new partnership with the Local Health Integration Networks (LHINS) doing joint

support. He has also started to make friends and was sharing time on the roof top patio of the building with his neighbour Frank.

Day Program

This year the group were pleased to have extra support from a previous Mary Centre member of the Board of Director's. John Leon has been generously volunteering time with the day program and has become a valued addition to the team.

The Day program welcomed back Denise with the Arts Council for a ten (10) week course bringing wonderful ideas for arts and crafts to challenge the talents of the participants. With community the focus the group spends time exploring supports and services for information an education.

Integrated Seniors Program

We had the Program Coordinator, Christine, off on Maternity Leave to have a beautiful baby girl named Hana. Her replacement, Saara, has brought enthusiasm and energy to the role as she jumped in dealing with year-end and passports. Saara has been a welcomed addition to the team. Since Saara has started her position she has created new bonds and relationships with her the seniors she supports. Saara created a seamless transition and is challenging each senior to reach their full potential and develop life skills and social connections. She has support one (1) gentleman to volunteer at the food bank. Her role with a family where mother was experiencing dementia and the daughter needed support to be out of the home and involved in community made a difference in their lives.

Community Support

Community Support Program has been successfully involved with a number of people and, for example, we have seen one person able to develop their independence skills by learning how to travel from their home to Shoppers World Brampton using public transit independently. This creates a new and exciting level of independence for this person and their family. As well another person able to find a volunteer position to help build job skills.

One of the gentleman that has been supported in a temporary employment option for quite a while has been offered permanent full time employment with full benefits. He and his family are very pleased with the support he has received from Mary Centre.

People are exploring new options for activities such as horseback riding, visiting "Reptilia, Casa Loma, attending art classes, all through the assistance of Passports.

Our partnership with Peel Crisis Capacity has been to focus on helping people to build life skill that will lead to independence and opportunities to live on their own.

Transition and Long Term Care Program

This year we experienced the passing of four (4) of the individuals supported in Long Term Care Homes, Gerald, Janice, Michael and most recently Sharon. Their deaths took a bit of a toll on our employees as well as other individuals that knew them.

We also had two (2) of our ladies move out of area Monica was placed at Trillium Health Centre due to major health issues and requiring an alternate level of care. Colleen who moved closer to be with her family in Chatham. We wish them well.

Several of the people we support have been approved for increases in their Passport funding, which means they can have additional supports for community inclusion.

Residential

This year at both our Aberdeen and Greenbriar locations have had the introduction of a new Team Lead Position which is working very well in both locations. Planning is happening jointly between the homes for a camping experience for the residents this summer. For two (2) of our residents this won't be possible so alternate plans are being developed for outing and activities.

This year we are bringing new people into programs through the new Developmental Services Consolidated Information System (DSCIS- for short). This process has matched two (2) ladies who are in long term care and they will both benefit from support within Mary Centre.

Finance Committee Report

Annual Report - June 19, 2018

The audited financial statements distributed to you were reviewed by the Financial Committee and approved by the Board of Directors.

Our auditors, Pennylegion/Chung LLP, believed that the audit they have obtained was sufficient and appropriate to provide a basis to render an unqualified audit opinion, namely, that the financial statements present fairly, in all material respects, the financial position of Mary Centre as of March 31, 2018. They stated that they “noted no events or conditions that may cast significant doubt on Mary Centre’s ability to continue as a going concern.”

Revenues for the year ended March 31, 2018 were \$5.2 million and remained almost the same when compared to the prior year. Expenses also remained the same as the prior year at \$4.9 million. The fiscal year ended with a surplus of \$264,911. The stated surplus is a result of factors such as Mary Centre’s fundraising efforts and additional funding that the Ministry of Community and Social Services provides for repairs and maintenance for our Supportive Housing sites that is restricted and must be set aside and protected for the designated use only.

The Financial position of Mary Centre as of March 31, 2018, was very strong with Assets of \$4.6 million and Liabilities of \$2.7 million. Mary Centre’s net worth is a financially healthy \$1.95 million. To clear up any misconception that Mary Centre is cash rich with almost \$2.0 in net worth, let it be known that the net worth of almost \$2.0M is invested in Capital Assets, mostly of land and building. Some of it is in short term investments and is available for use but will not support permanent ongoing expenses.

Mary Centre’s very positive financial achievements should be credited to its management and staff’s ability to balance its expenditures with the funding received. The continued support of our generous funders, the Ministry of Community and Social Services and Catholic Charities, as well as donors at our charity events is very much appreciated by the Management and the Board of Directors of Mary Centre.

We thank the staff of St Elizabeth Services Trust and our Auditors for the preparation of these financial statements.

Sincerely,

E. Michael Ali

E. Michael Ali

Treasurer.

Fundraising Report

Annual Report – June 19th, 2018

Mary Center was proud to present a very successful fundraising event during the past fiscal year.

The annual golf tournament was held on May 29, 2018. Our goal with all fundraising efforts is to support a better quality of life for those who count on Mary Centre the most.

This year, 84 participants, came out in support of Mary Centre and enjoyed a spectacular day of weather at Caledon Woods Golf Course, while helping raise over \$21, 000.00. We also received the support from wonderful sponsors, which made a significant difference and was greatly appreciated. The success of this year's event is a testament to the dedication of the Board and the many employees who supported the event.

As President of the Board of Directors I would like to give special thanks to the Board of Directors of Mary Centre, our employees for their support with our fund raising activities and all the people who continue to support Mary Centre by attending our events.

Respectfully submitted by Frank Pegolo, Board President.

Nominating Committee

Annual Report – June 19th, 2018

During the past year, the activities of the Nominating Committee were assumed by the Board of Directors and focused primarily on identifying and recruiting candidates for the Board.

Directors

For most of the past year, the Board operated with 7 directors.

Two of our current Board members, Erin VanderVeer and Michael Ali, have completed their 3 Year term. They are eligible to serve for another 3 Year term and have agreed to do so.

We are also putting forward two prospective Board members:

Steven Ferrigni is the Director, IT and Service Management for the Workplace Safety and Insurance Board. He brings with him deep management, operational and leadership skills with a track record of building and coaching high performance teams. He also leads the IT Security team at WSIB and has extensive knowledge in all facets of information security.

Kevin Finnerty is the assistant Deputy Minister, Culture Division, Ministry of Tourism, Culture and Sport. He leads a staff of 100 responsible for policies, partnerships, programs and services related to the arts, cultural industries, heritage and archaeology, public libraries and cultural agencies in Ontario. With his 28-year career with the Ontario Public Service, in a number of senior positions across government Kevin will be a valuable resource for Mary Centre

2018 /19 BOARD OF DIRECTORS:

Gloria Zamin

Raimonda Kelly

Erin VanderVeer (to be confirmed)

Michael Ali (to be confirmed)

Frank Pegolo

John Bozzo

John Palumbo

Steven Ferrigni (to be confirmed)

Kevin Finnerty (to be confirmed)

Respectfully submitted by Frank Pegolo, Board President.

Years of Employment Recognition for the AGM June 2018

5 years

Mary Forsythe

Mary was referred to Mary Centre through the Humber employment program on a student placement agreement. She fit in so well with the people she was supporting that she was then offered an opportunity to continue on working with two of the individuals in the integrated seniors program but shortly after found her niche in the Transition and Long Term Care program. For the past five (5) years she has been supporting a gentleman at Sunny Meadows LTC. The parents are very pleased with the support she provides to their son and Mary Centre is fortunate to have found a valuable employee. Thank you Mary for the past five (5) years on behalf of Mary Centre.

Lori Lindsay

Has been with Mary Centre for five (5) years and is an invaluable employee that strives every day to provide support to people in the community. Lori has a passion for working with people with intellectual disabilities to achieve their potential through teaching life skills and helping achieve personal goals. Lori develops trusting relationships with the people she support and maintains meaningful connections, creating comfortable and rewarding experiences.. In 2016 Lori transitioned from a full-time to a part-time community support worker to accommodate furthering her post-secondary education. Despite the change of pace, Lori has continued with great dedication and drive. Lori's infectious smile, outgoing and personality makes her a joy to work with. We would like to thank Lori for the incredible efforts she has contributed to Mary Centre for the past five (5) years.

Congratulations on your five (5) years with Mary Centre

10 years

Rebecca Dorgan

Rebecca came to Mary Centre from a residential program in Scarborough. She was one of the first workers at Malton Village in the Transition and Long Term Care Program. Her presence was instrumental in establishing Mary Centre's program as a she was able to ensure that the people were fully integrated into the day to day activities of the home. Rebecca has a way of working with the various long term care homes that promotes the values of the program and build bonds of trust in Mary Centre.

She has been entrusted to work with the most complex individuals who would otherwise be sent to hospital or placed in locked quarters.

She has transitioned people from Hospital, home, and supported Independent living to long term care. She been involved in the transitions every person placed into long term care and has been there with a sad heart at the passing away of some very special people we supported.

She offered Educational training at long term care homes and presented the Mary Centre's long term care program at Community Educational Workshops.

She is a wife and mother of 2 (two) that keep her going, after she has given her day to the people she supports. Rebecca truly does reflect the values of Mary Centre.

Bebe Westover

Bebe came to Mary Centre as a part-time worker on January 3, 2008 and has been at Greenbriar since that time. She moved to a full time position in October 2011. Bebe is a dedicated worker who always give her best to the people and the home. She respects and demands the best for the people at Greenbriar. She ensures their home is clean and well maintained. She is generous with her time and her care of the residents. Bebe makes sure that the residents are involved in their community though mall walks and having the resident participate in activities of the walking group. We want to thank Bebe for the 10 years she has given to the people of Greenbriar and Mary Centre.

Eloise Mars

Eloise started working with Mary Centre June 14, 2008 as a Part Time Director Support employee at Whitecap. Over the years she has also worked at other residential locations. She is liked by the people she supports and she spends time with them in the community. She is a calm, patient, and empathic employee. Eloise is caring and understanding with a positive attitude toward her work. Eloise is a good team player and very dedicated to her work. Eloise also works full time in the Developmental Services Sector in Toronto. Congratulations on your ten (10) years with Mary Centre

Sharon Blake

Sharon has completed ten (10) years working as a Part Time Respite Direct Support Professional. Over the course of her career at Mary Centre Sharon has worked in a variety of programs locations before transferring to the Out of home Respite Care Program back in July 1, 2010.

Sharon has proven to be very dedicated to the men, women and their families who utilize respite and she has personalized her approach with all the people who stay at the respite program. Sharon also takes pride in the beautification and up keep at St. Bernard's. Even though Sharon primarily works the overnight shift, if she works during the day or evening the people are guaranteed to be the recipients of her cooking skills with a four (4) course meal.

Sharon, who has always stated she hates to fly chose carry-on luggage as her gift in recognition of her ten (10) years on Employment. We look forward to her ongoing contributions and a bright and successful future together

Pat Campbell

Pat has completed ten (10) years of service with Mary Centre, which actually started before 2008 when Pat was a volunteer. She accepted the position of Finance Clerk in 2008 and in 2014 she accepted the position as the Administration Coordinator. Pat fulfills many important roles within Mary Centre as she is one of our first contact points for the people we support and/or their families when contacting the agency regarding invoicing, our employees who may need benefits information, our suppliers and she will often assist our Directors and Executive Director to complete aspects of their tasks. Pat is respected by her colleagues and her efforts on behalf of Mary Centre are appreciated.

Congratulations on your ten (10) years with Mary Centre

15 years

Navlet Riley- Shoutz

Navlet has been with the agency for the past 15 years. She is an asset to the team at Aberdeen and a good team player. Navlet is very knowledgeable and considered a resource to others. She is a dedicated worker who takes pride in her work and always displays professionalism. She also shows a genuine concern about the well-being of the individuals she support and their quality of life. Thank you Navlet for your 15 year commitment to the residents of Aberdeen and Mary Centre.

Nessa Wright

Began her career at Aberdeen as a part-time support worker bringing to the position her skills as a PSW (Personal Support Worker) from long term care. Although, she works full time in an unrelated job field her loyalty to Aberdeen and the people of the home remains strong. The residents at Aberdeen really like Nessa and she genuinely has a caring and kind nature for the people she supports. She is respected by her coworker and rarely has she missed a shift or not completed a task that required her attention. Thank you Nessa for 15 years of caring and commitment to the people of Aberdeen and Mary Centre.

Congratulations on fifteen (15) years with Mary Centre

25 years

Lorna Fryer

Originally started her career with Mary Centre in 1993 at Greenbriar as a part-time residential worker.

Lorna requested and was transferred to Aberdeen in 1994 as a part-time residential worker and moved into the position as the overnight weekend awake worker. While working at Aberdeen

Lorna met and married her husband Chris Fryer who was her co-worker at Aberdeen. Chris and Lorna now have 2 teenage children and live in Orangeville where Lorna holds down a full time job. Lorna is always professional and very knowledgeable about the residents she supports. Lorna has developed a warm and caring relationship with each of the people at Aberdeen and has been with them as they aged and changed. The residents and team members truly like and trust Lorna. Thank you Lorna for giving 25 years of care to the people of Aberdeen and your commitment to Mary Centre

Andrea Kistow

Andrea began her career with Mary Centre in 1993 at Redcastle Residence in Scarborough. She came to the Our Lady of Victory in July of 2004 and has endeared herself not only to our residents but to all the tenants and administrative staff at Our Lady.

Andrea is a family focused, community minded lady who gives her best to whatever she take on. She is very creative; drop by Our Lady any day of the year and you will see the door and the tree branches decorated to meet the occasion; Valentine's Day, St Patrick's Day, Spring, Easter, Halloweens, Christmas.

She is very thoughtful and puts all her energy into ensuring the people in our program receive the best care and their special occasions are recognized and celebrated.

She has worked with the various merchants in the community introducing each person she supports to help them establish a relationship so that when residents are in their stores the staff know them and give them extra time to complete their orders.

Andrea has a kind and gentle way with the people she supports and they know they can talk to her when they need to. Thank you Andrea for sharing 25 years with Mary Centre with: "your happy heart and smile at the end of the day".

Valrie Jenkins

Valrie started working with Mary Centre March 3, 1993 as a Part Time Direct Support Professional at Leyton. In 1994 Valrie was successful in obtaining a Contract Position for one year. In July 1995 she started working as a Full Time Overnight Awake. After three (3) years of working the Overnight Awake position, Valrie moved into a Full Time Direct Support Professional position at Whitecap. Valrie is a committed employee who works calmly and patiently with the people living at Whitecap. She assist in developing Individual Support Plans and ensures that their goals are achieved and their activities of daily living are met. Valrie also works part time in the Developmental Services Sector in Toronto. Congratulations on 25 years with Mary Centre

Congratulations on twenty five (25) years with Mary Centre